

TRANSFER FAQ

So you've bought a used motorcycle and were told that it was "Brentuned" or tuned by us at BT Moto. That's great! However, there are many nuances to this and different scenarios how your previously tuned bike, is maybe no longer tuned at all, never was or was done improperly.

First things first, if you don't have a handheld tuner that came with the bike, this is going to basically be impossible to tell what has or has not been done correctly. Without a handheld tuner, we can not tell what flash status the bike is in, if you don't have that handheld, assume the bike has not been or is no longer tuned. Even by checking VIN numbers, without that handheld we have no idea if the previous owner removed the tuned file, brought the bike to the dealer for an ECU update, changed mods or more. Starting from scratch with a fresh handheld tuner and new tuned file is the best way to make sure you're getting the most out of your bike, safely.

De-tuning - Removing the tune from the bike is the most common thing we see. The previous owner trades the bike in and before releasing the bike to the dealer, uninstalls the tuned file from the bike. This is common in bikes and cars and has been going on for years. So while the VIN may be on file, this might not mean anything as the tune was completely removed by the previous owner.

Dealer updates - If the bike was tuned previously and had a dealer visit, chances are the dealer updated the ECU version. When you update the ECU version the tune is now wiped. So the once tuned bike, is no longer tuned. Often times bikes that are traded in at the dealer will go through an inspection process before it gets sold to the next owner. This inspection process often includes updating the ECU version which wipes the tuned file completely.

Changed mods - Some customers will also tune the bike for one modification set, then before getting rid of the bike, pull some of the valuable mods off. You are then left with a bike that is running the wrong mods on the wrong map. No bueno.

Wrong map loaded - Oftentimes we will provide multiple maps for customers. Some will have E85 maps, race gas maps, pump gas maps etc. These maps are specifically optimized for the motorcycle and running alternate fuels than what it is currently tuned for could spell disaster. For instance, running pump gas in an aggressively tuned MR12 race fuel map is far, far from ideal for many bikes.

Bike problems - While many customers simply trade their bikes in because they want a new bike or latest and greatest, many people trade their bikes in due to consistent problems. Let's admit it - many of these bikes are ridden hard, daily, for years. The abuse that happens can cause underlying problems that the previous owner noticed and subsequently dumped the bike before the big repair bills came in. So just because we tuned it before, does not mean that we are left diagnosing problems from the used bike.

So as you can see, there are many reasons why you'd want to make sure the bike was tuned properly, with our handheld tuner, in your name with the mods and fuels laid out correctly.

"But it has your sticker!" - yes lots of bikes do, some even make them themselves and sell them on ebay. just because it has a sticker doesn't mean the ECU has been tuned by us. Many of our hard parts will come with stickers as well.

So you bought a bike and it has our handheld with it and are looking for a revision ? Great! We're happy to transfer ownership of the device and mapping to you, simply purchase our transfer service via this link [Here](#) and we will start from scratch. The bike will first need to go to the stock tune, this is done via WORK - WRITING - ORIGINAL in the handheld tuner. If it gives you an error doing this like "file incompatible" you will also need to purchase our "re-license" to unlock the device which is found [Here](#). Once the transfer and (if applicable) re-license is purchased, one of our reps will reach out and assist in resetting the device.

While many people will want to choose this transfer option above, **it is not required**. If you've bought from a seller you know, with a great history on the bike, the previous mapping may very well be perfect for the bike! If you're happy with it, the bike is running good and you feel comfortable with the sale transaction from the previous owner, leave the bike alone, especially if it's been running for years trouble free. Please note that map notes are kept on file for 90 days only. Looking up information from anything after 90 days is no longer possible.