



# USER MANUAL



LINK-1 • LINK-1C



# USER MANUAL



LINK-1



LINK-1C

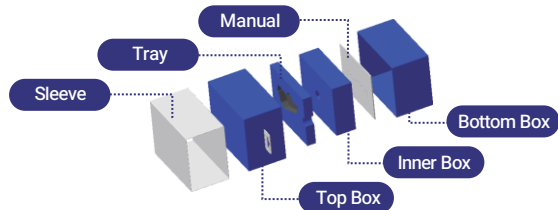
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## PACKAGE(LINK-1)



Main unit



Audio Base Kit



Adhesive Mount



Adhesive Pad



Boom MIC Unit



Wire MIC Unit



Speaker Unit



Velcro Tape  
For Boom MIC



Velcro Tape  
For Wire MIC



Velcro Tape  
For Boom MIC Holder



Velcro Tape  
For Speaker



Speaker Pad



Boom MIC Holder



MIC Sponge



USB-C Cable



Velcro Tape  
For Cable Holder



Twist Lock  
Mount

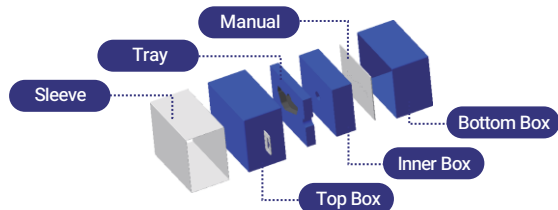


PVC form for  
Twist Lock Mount

## PACKAGE(LINK-1C)



Main unit



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Wire MIC Unit



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Velcro Tape  
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For Cable Holder

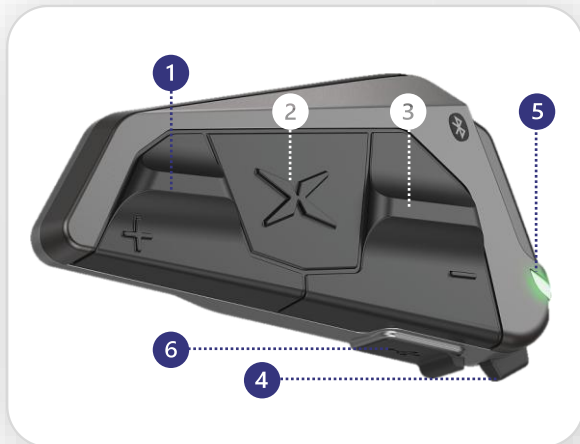


Twist Lock  
Mount



PVC form for  
Twist Lock Mount

## BUTTONS



1 PLUS BUTTON 

2 CENTER BUTTON 

3 MINUS BUTTON 



4 QUICK ACCESS BUTTON 

5 LED INDICATOR

6 USB-C

# LED INDICATOR

## RED



### Blinking

- Standby (disconnected)
- Charging error

### Solid

- Battery charging
- Battery level low
- Power off (1sec)

## BLUE



### Blinking

- Phone / Intercom connected
- Phone calling

### Solid

- Battery fully charged

## GREEN



### Blinking

- Intercom audio on

### Solid

- Battery level high

## RED & BLUE



### Alternate

- Phone / Intercom pairing mode

## YELLOW



### Solid

- Battery level medium

## PURPLE

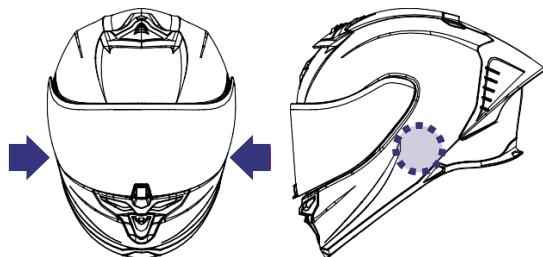


### Solid

- Factory reset

## INSTALLATION (SPEAKER)

### FULL FACE



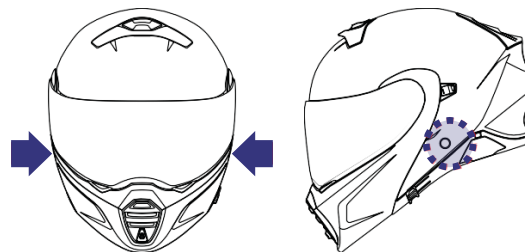
Using included speaker mounting kit, position speakers & MIC at speaker pockets or proper spots.

For best performance, adjust center of speakers directly over the center of the ear.

Position the MIC centered at the front of chin bar by the included Velcro tapes.

Avoid placing MIC near air vents.

### OPEN FACE/MODULAR



Using included speaker mounting kit, position speakers & MIC at speaker pockets or proper spots

For best performance, adjust center of speakers directly over the center of the ear.

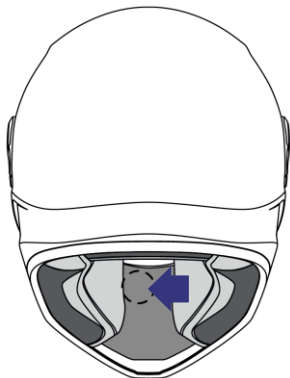
For best performance, open face AND modular helmet users are recommended BOOM MIC configuration.

\*Watch installation video  
at [www.exocomglobal.com](http://www.exocomglobal.com)





## INSTALLATION (MIC)

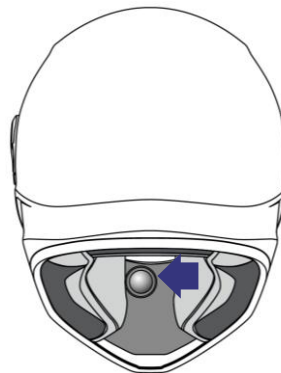


Velcro Tape  
For Wire MIC

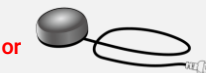
or



Velcro Tape  
For Boom MIC



Boom MIC Unit



Wire MIC Unit

- ✓ If the MIC is too close to your mouth, audio quality can be degraded because of MIC noise .
- ✓ We recommend locating the MIC slightly left side from the center of your mouth position.

\*Watch installation video  
at [www.exocomglobal.com](http://www.exocomglobal.com)



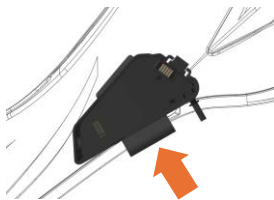
## INSTALLATION (CONTROLLER & CLAMP)



Audio Base Kit



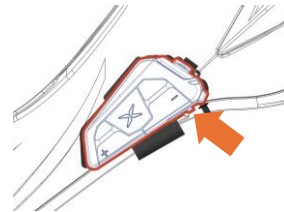
Ensure  
mounting area  
is clean.



Determine optimal mount location. Hook the clamp on the bottom of shell. Push the hook in as much as you can. (adjust the angle of clamp hook and push



Align the controller with the rails on the mount and slide down into place until you hear a "click." This assures the controller is properly secured.

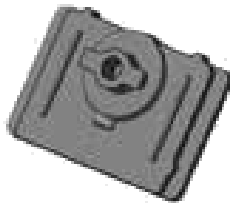


To avoid water leakage, ensure that the USB cap is closed securely. Tuck excess wire into the helmet lining or behind cheek pads.

\*Watch installation video  
at [www.exocomglobal.com](http://www.exocomglobal.com)



## INSTALLATION (CLAMP & HOLDER)



Twist Lock Mount

You can replace clamp holder for certain ScorpionEXO helmets.  
(ex. EXO-GT SP AIR, EXO-230)



PVC form for  
Twist Lock Mount

If the Audio Base is not stable,  
use PVC form for Twist Lock  
Mount to fill the gap between  
helmet and Audio Base

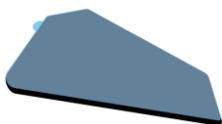
\*Watch installation video  
at [www.exocomglobal.com](http://www.exocomglobal.com)



## INSTALLATION (Adhesive Mount AND Adhesive Pad)



Adhesive Mount



Adhesive Pad



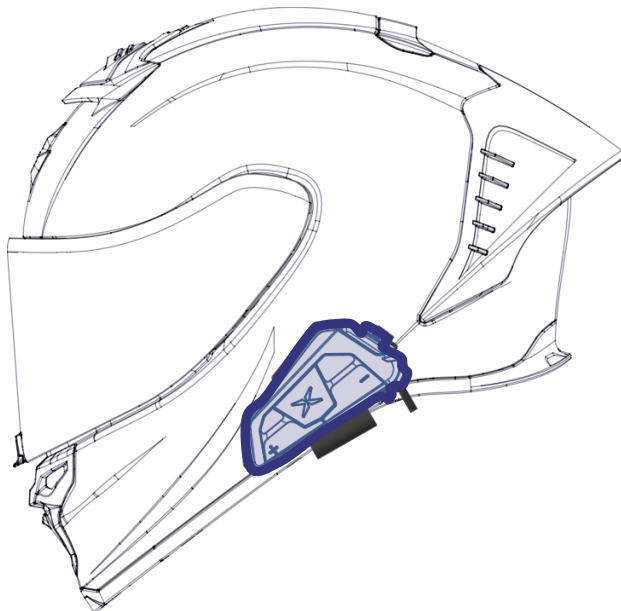
- If you want to use Adhesive Mount, please shape the side flaps according to helmet surface.
- We recommend to have more angle than helmet surface so that the Adhesive Mount won't come off from the helmet later on.
- Please follow the shape to apply Adhesive Pad behind of Adhesive Mount.
- Attach on helmet.
- Please push down the Adhesive Mount for 20 seconds at least.
- Adhesive needs time to attach on helmet surface.

(We recommend 24 hours to glue down to helmet surface before riding)

\*Watch installation video  
at [www.exocomglobal.com](http://www.exocomglobal.com)



## ■ INSTALLATION (CONTROLLER)



### NOTE

Controller should be installed on left side of the helmet.

To maximize antenna function, we strongly suggest low, along the jaw-line, near your left ear

## PAIRING (DEVICE TO PHONE)



From Power OFF state, press and hold PLUS & CENTER button until LED blinks blue and red. (About 6 sec.)



Once paired, the device LED will blink **blue**.

Device is now ready for calls and media streaming.

Select the name of the (LINK-1/LINK-1C) device purchased in your mobile device's Bluetooth pairing screen.

select icon  LINK-1 in this step.

- Follow these same steps for universal device pairing to compatible Bluetooth devices such as phones, tablets, GPS, OEM systems, MP3 players, and Bluetooth PTT radios.
- See page 19 for pairing to other brand intercom systems.
- Pairing cancel: Pairing can be canceled by 1 tap of center button while pairing process.

# DOWNLOAD (EXOCOM LINK-1/LINK-1C APP)

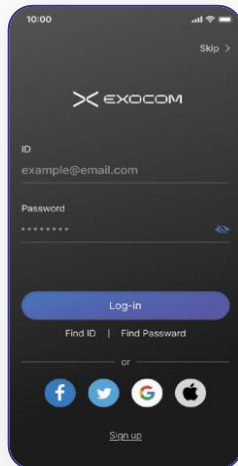
EXOCOM Mobile Application provides access to configuration, preference settings, wireless firmware updates, user manual and technical support.

Download & install EXOCOM free from AppStore (IOS) or from Play Store (Android).

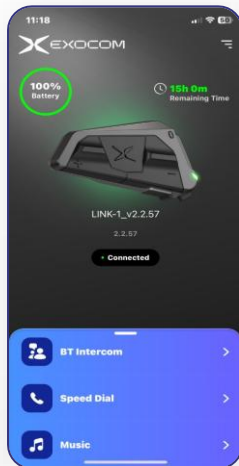


# DOWNLOAD (EXOCOM LINK-1/LINK-1C APP)

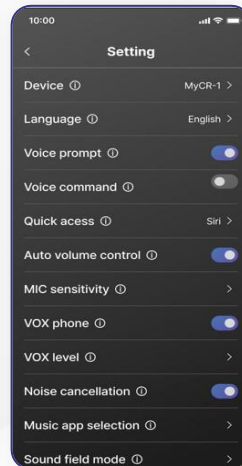
## LOG IN



## MAIN



## SETTING



## DEVICE INFORMATION



- ✓ LINK-1/LINK-1C must be paired to your mobile device before pairing to EXOCOM App.
- ✓ When EXOCOM App is connected, battery status and device name will be displayed in main page.



# EASY PAIRING (EXOCOM LINK-1)

Easy Pairing for Bluetooth intercom pairing is provided by EXOCOM Mobile App. (LINK-1 only)

STEP 1

**Powered on and Phone pairing for all LINK1 Devices**  
(With unit turned off, press and hold PLUS and CENTER buttons for 6 seconds)

STEP 2

**Pairing devices with mobile phone** (if already paired with your phone, then skip STEP 2)

STEP 3

**Launch the EXOCOM App.**

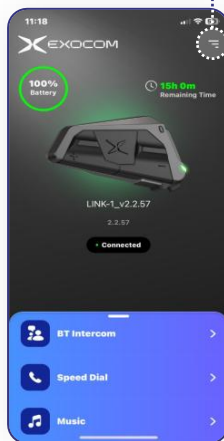
STEP 4

**Select 'BT Intercom' on the dropdown menu or 'BT Intercom' is shown on the menu.**

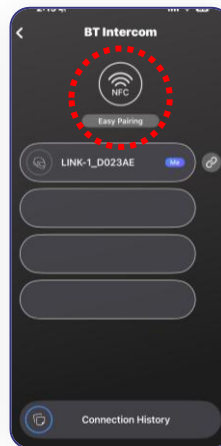
STEP 5

**Tap "NFC" to enable Easy Pairing**

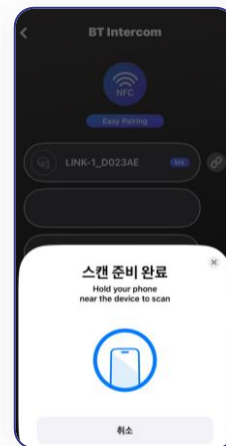
DROPDOWN MENU  
Select "BT Intercom"



ONCE CONNECTED,  
YOU CAN SEE  
BATTERY STATUS  
AND DEVICE NAME

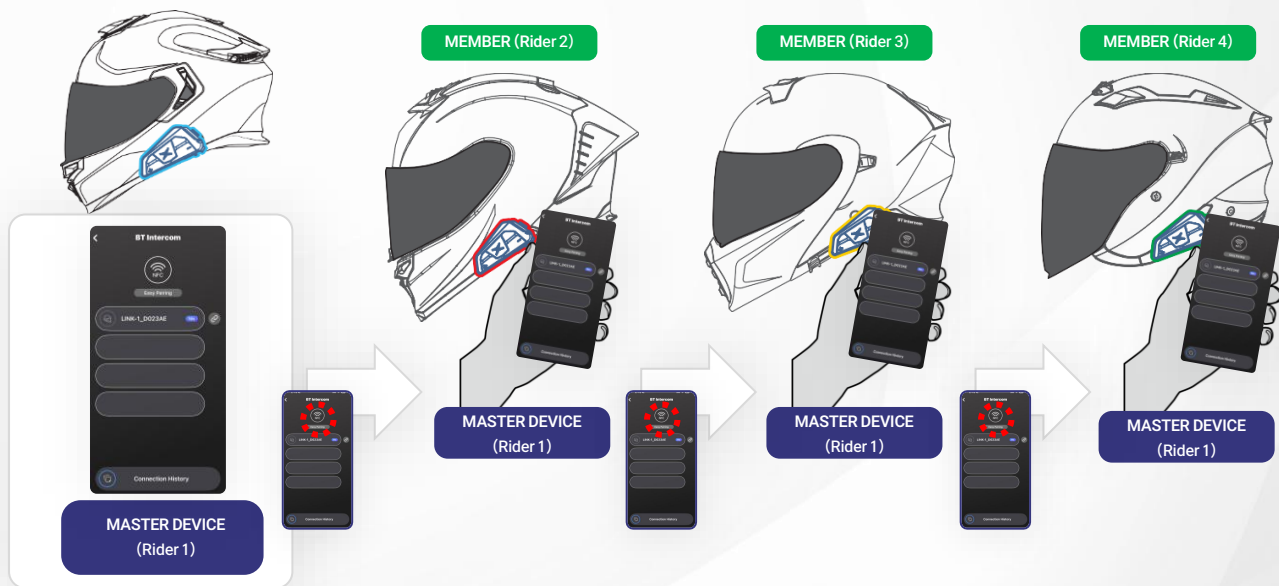


TAP "NFC"  
TO ENABLE  
EASY PAIRING



YOU CAN SEE  
"Hold your phone near the  
device to scan"

## EASY PAIRING (EXOCOM LINK-1)



- ✓ Turn on all the LINK-1 devices.
- ✓ Master rider prepare own mobile phone to enable “Easy pairing” (Click NFC icon on the app).
- ✓ Tag master’s mobile phone to rider 2’s LINK-1.
- ✓ Check that rider 2’s LINK-1 has been added to the NFC app list.
- ✓ Repeat first and second step for rider 3 & rider 4.
- ✓ Paired member riders will appear on the Master’s LINK-1 Mobile App. List.
- ✓ Pairing cancel: Pairing can be canceled in member device by 1 tap of center button while pairing process.

## BT INTERCOM PAIRING (EXOCOM LINK-1/LINK-1C)

MASTER: PLUS 5 SEC



MEMBER: CENTER 5 SEC



The Bluetooth intercom network provides chained connection between intercom devices and keeps constant connections over the longest distances allowed by the regional regulatory.

### STEP 1

Powered on  
all devices  
(by pressing PLUS +  
CENTER pressing  
for 3 seconds from  
power off)

### STEP 2

Master device pairing  
(Rider 1) : Plus button  
5 sec.

"Intercom pairing  
Rider 1"

### STEP 3

Next device pairing  
(Rider 2) : Center  
button 5 sec.

### STEP 4

when the devices  
are connected, you  
can hear ring tone &  
"Rider 2" and audio  
is automatically  
turned on

### STEP 5

Additional device  
work as Step3  
("Rider 3" and  
"Rider 4")

- ✓ If the connected devices are not able to talk, please tap Center button on Master device.
- ✓ Whenever additional device connected, you can hear "Rider #"
- ✓ End Pairing : Additional pairing can be ended (or stopped) by 1 tap of center button in member device while pairing process.

\*Watch installation video at [www.exocomglobal.com](http://www.exocomglobal.com)



## UNIVERSAL INTERCOM PAIRING (OTHER BRAND)

LINK-1/LINK-1C: PLUS 5 SEC



OTHER BRAND: PHONE PAIRING MODE



Universal intercom pairing is supported for pairing with other brands,

### STEP 1

Powered on  
all devices  
(by pressing PLUS +  
CENTER pressing for  
3 seconds from  
power off)

### STEP 2

Master device pairing  
(Rider 1) : Plus  
button 5 sec.

### STEP 3

You can hear  
“intercom pairing  
Rider 1”  
from Master device.

### STEP 4

Put other brand  
Device on phone  
Pairing mode

### STEP 5

You might hear  
“ Phone pairing”  
or “ Phone pairing  
mode”

### STEP 6

Once connected, you  
will hear the ring tone  
when universal  
intercom is  
connected.

- ✓ Only one to one (1:1) connection is supported with Universal Intercom Connection
- ✓ Master Device Pairing cancel: Pairing can be canceled by 1 tap of center button while pairing process

## UNIVERSAL INTERCOM PAIRING (OTHER BRAND)

### LINK-1



Rider 1 (EXOCOM)



Rider 2 (EXOCOM)



Rider 4 (EXOCOM)



Rider 3 (EXOCOM)



Rider 5 (Non-EXOCOM device)

### LINK-1C



Rider 1 (EXOCOM)



Rider 2 (EXOCOM)



Rider 3 (Non-EXOCOM device)

- ✓ You can pair your device with only one non-EXOCOM device at a time
- ✓ LINK-1C : Total Two LINK-1C and one non-EXOCOM device can be connected.
- ✓ LINK-1 : Total Four LINK-1 and one non-EXOCOM device can be connected
- ✓ The non-EXOCOM device can be connected to the last.

## OBI PAIRING



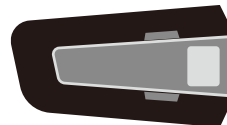
- OBI is abbreviation of **Open Bluetooth Intercom** consortium to allow Bluetooth connectivity among communication systems. It is compatible in connection between OBI devices. (Cardo systems Inc., Midland, UCLEAR and EXOCOM)

## OBI PAIRING (with CARDO BRAND)

### OBI PAIRING w/ CARDO : MASTER (PLUS 5 SEC)



### INTERCOM PAIRING MODE(CARDO)



#### STEP 1

Powered on  
all devices  
(by pressing PLUS +  
CENTER pressing for  
3 sec. from power off)

#### STEP 2

EXOCOM, Master  
device pairing  
(EXOCOM: PLUS  
button 5 sec)

#### STEP 3

You can hear  
"Intercom pairing"  
from the device.

#### STEP 4

Put Cardo  
Device on Intercom  
pairing mode

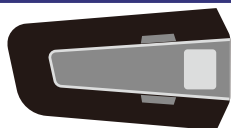
#### STEP 5

You might hear voice  
prompt of intercom  
pairing. (CARDO)

#### STEP 6

Once connected, you  
will hear the audio  
connection tone

### INTERCOM PAIRING MODE(CARDO)



### OBI PAIRING MEMBER w/ CARDO (CENTER 5 SEC)



#### STEP 1

Powered on  
all devices  
(by pressing PLUS +  
CENTER pressing for  
3 sec. from power off)

#### STEP 2

EXOCOM, Member  
device pairing  
(EXOCOM: PLUS  
button 5 sec)

#### STEP 3

You can hear  
"Intercom pairing"  
from the device.

#### STEP 4

Put Cardo  
Device on Intercom  
pairing mode

#### STEP 5

You might hear voice  
prompt of intercom  
pairing. (CARDO)

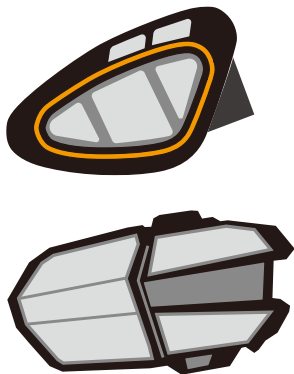
#### STEP 6

Once connected, you  
will hear the audio  
connection tone

✓ Pairing cancel: Pairing can be canceled by 1 tap of center button while pairing process

## OBI PAIRING (with MIDLAND / UCLEAR BRAND)

### INTERCOM PAIRING MODE



### OBI PAIRING MEMBER (CENTER 5 SEC)



#### STEP 1

Powered on  
all devices

#### STEP 2

Put other brand  
device on intercom  
pairing mode

#### STEP 3

You can hear voice  
prompt of intercom  
pairing mode

#### STEP 4

Put your EXOCOM  
device on OBI pairing  
mode  
(EXOCOM: Center  
button 5 sec)

#### STEP 5

You might hear voice  
prompt "intercom  
pairing" from your  
EXOCOM.

#### STEP 6

Once connected, you  
will hear the audio  
connection tone

✔ Pairing cancel: Pairing can be canceled by 1 tap of center button while pairing process



## INTERCOM AUDIO CONTROL (Intercom Audio Control)

CONNECT INTERCOM  
(Intercom audio on)



CENTER, 1 tap  
(tone sound x 1)

or

Activate by VOX<sup>(\*)</sup>

DISCONNECT INTERCOM  
(Intercom audio off)



QUICK ACCESS, 1 tap.  
(tone sound x 1)

or

Voice command  
(Hi EXOCOM, End intercom)

MUTE/UNMUTE  
MICROPHONE



MINUS, 1 sec.  
(tone sound x 2)

or

Voice command  
(Hi EXOCOM, Mute [microphone](#))  
(Hi EXOCOM, Unmute [microphone](#))

- ✓ VOX (Voice Activation) intercom: Trigger intercom audio ON by speaking loud to microphone
- ✓ Voice Command or VOX is supported in LINK-1 only.
- ✓ To eliminate any unwanted noise from the speaker, turn intercom audio off and on again.

## INTERCOM AUDIO CONTROL (Intercom Reconnection)

If devices are disconnected



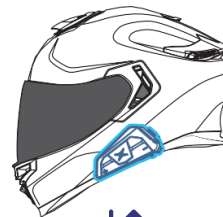
Automatic reconnection  
(1min - 3min until  
reconnected)

or



CENTER, 1 tap

Reconnect



- ✓ If the units (A-B) are disconnected due to range or interference, they will automatically reconnect once back in range or the interference is gone.
- ✓ If reconnection is not re-established within 3 minutes, then press CENTER 1 tap on device B. Then the intercom will be reconnected.

# PHONE CALL CONTROL

Voice command is only supported in LINK-1

## Receiving a call



Voice command  
"Answer"  
or



CENTER, 1 tap

## End call



CENTER, 1 tap  
(During the call)

## Reject call



CENTER, 1 sec.  
(During Incoming call)

or

Voice command  
"Ignore"

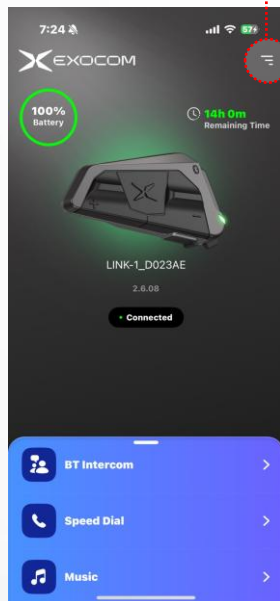
- ✓ One of 'Last Number Redial', 'Speed Dial' or 'Voice Assistant (default)' can be selectable in EXOCOM Mobile App.  
(NEXT PAGE)

Setting → Quick Access → Last number redial / Speed Dial / Voice Assistant (default)

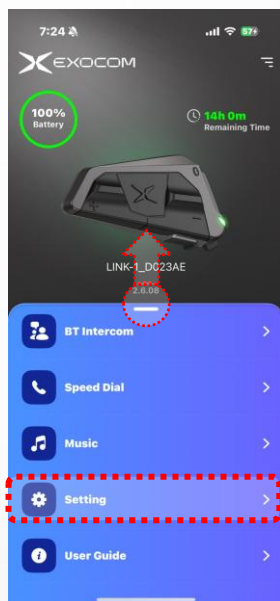
## QUICK ACCESS BUTTON (APP. SETTING)



Dropdown MENU  
Select "Setting"

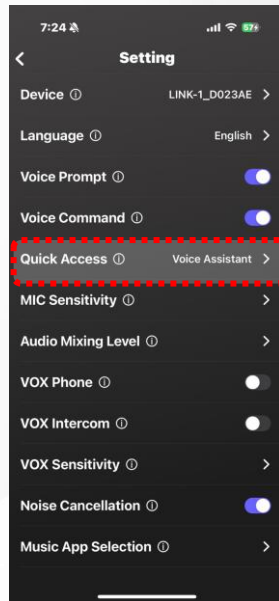


or



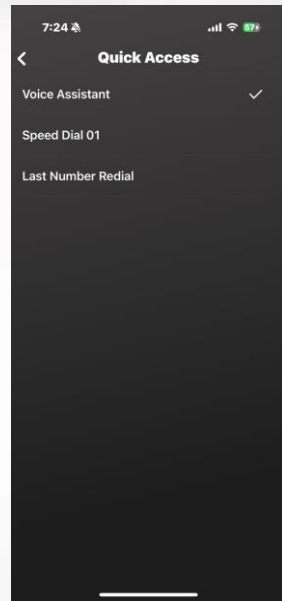
### STEP 1

- Swipe up and select 'Setting'
- Tap dropdown menu and select 'Setting'



### STEP 2

Select 'Quick Access'



### STEP 3

Select function that you want for Quick Access Button

## QUICK ACCESS BUTTON (FUNCTION)



### Voice Assistant

- ✓ EXOCOM LINK-1/LINK-1C provide quick access to Apple Siri/Google Assistant.
- ✓ Apple Siri or Google Assistant must be activated on your mobile device before operating the button on the LINK-1/LINK-1C.
- ✓ Google Assistant : No sound
- ✓ Apple Siri : Wait for the tone before sound.

### Last Number Redial

- ✓ First, Last Number Redial needs to be selected in the EXOCOM App. setting.
- ✓ Then, pressing Quick Access button (1 sec.) will trigger redial of the last number in your phone.

### Speed dial

- ✓ First, Speed Dial needs to be selected in the EXOCOM App. Setting.
- ✓ Then, pressing Quick Access button (1 sec.) will trigger to call 1<sup>st</sup> phone number of pre-defined list in the Speed Dial menu of the EXOCOM App.

- ✓ One of 'Last Number Redial', 'Speed Dial' or 'Voice Assistant (default)' can be selectable in EXOCOM Mobile App.  
Setting → Quick Access → Last number redial / Speed Dial / Voice Assistant (default)

# MUSIC CONTROL

Voice command is only supported in LINK-1

## PLAY/RESUME MUSIC



CENTER, 1 sec. **or**  
**Voice command**  
“Hi EXOCOM, Play music”

## STOP/PAUSE MUSIC



CENTER, 1 sec. **or**  
**Voice command**  
“Hi EXOCOM, Stop music”

## VOLUME UP



PLUS, 1 tap. **or**  
Say “Volume up”

## NEXT TRACK



PLUS, 1 sec. **or**  
**Voice command**  
“Hi EXOCOM, Next”

## PREVIOUS TRACK



MINUS, 1 sec. **or**  
**Voice command**  
“Hi EXOCOM, Previous”

## VOLUME UP



MINUS, 1 tap. **or**  
Say “Volume down”

## MULTI-DEVICE AUDIO

Multi-Device Audio is a function that playing or managing audio across multiple devices at the same time.

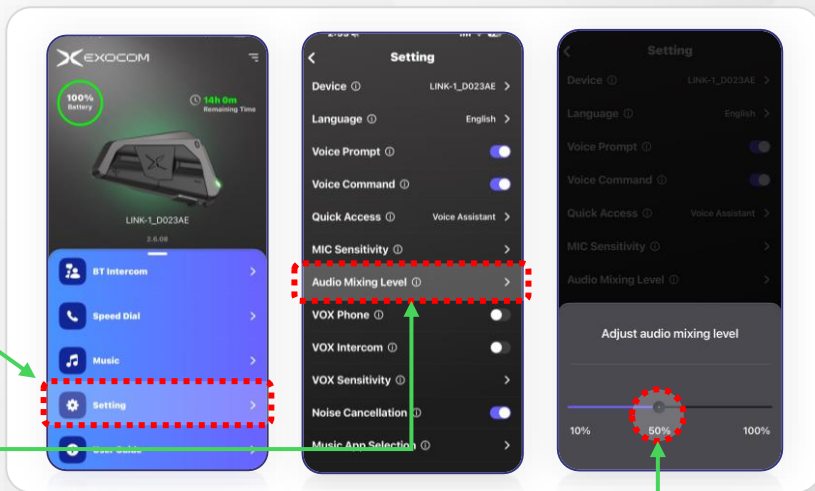
**STEP 1** Pairing device with your mobile phone

**STEP 2** Launch the EXOCOM App.

**STEP 3** Select 'Setting' (Swipe up or tap drop down menu)

**STEP 4** Select 'Multi-Device Audio' from the menu

**STEP 5** Drag to adjust background audio volume



✓ Note: Turning on Multi-device Audio can potentially affect sound quality.

## VOICE COMMAND

Voice command is only supported in LINK-1

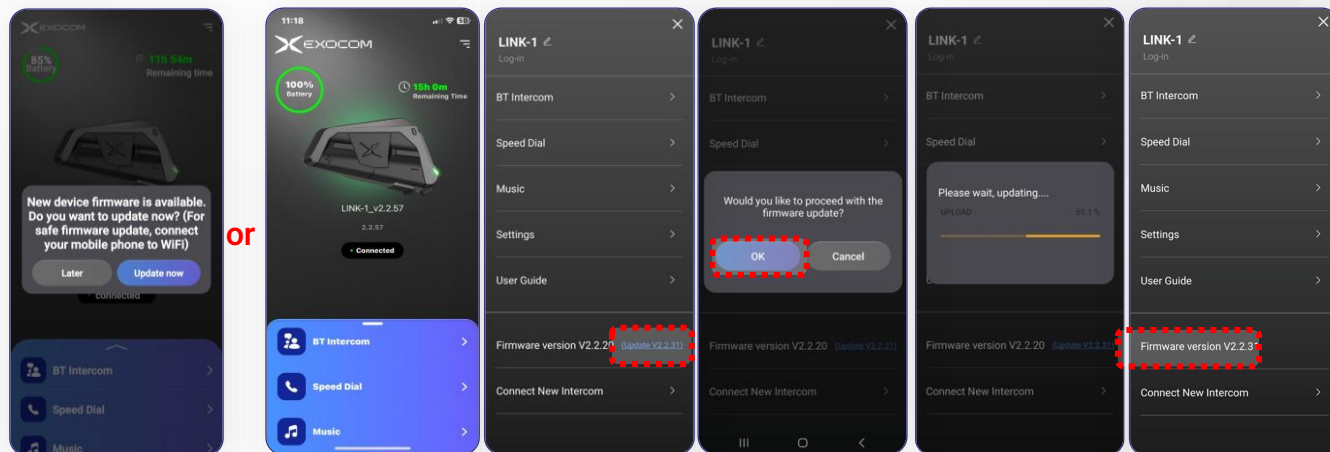
Command List	Stand-by mode	Music mode	Intercom mode	Incoming call	During call
(Hi EXOCOM,) Volume up		✓	✓		✓
(Hi EXOCOM,) Volume down		✓	✓		✓
(Hi EXOCOM,) Answer				✓	
(Hi EXOCOM,) Ignore				✓	
Hi EXOCOM,* Check battery	✓	✓	✓		
Hi EXOCOM,* Play music	✓		✓		
Hi EXOCOM,* Stop music		✓			
Hi EXOCOM,* Next		✓			
Hi EXOCOM,* Previous		✓			
Hi EXOCOM,* Mute microphone			✓		✓
Hi EXOCOM,* Unmute microphone			✓		✓
Hi EXOCOM,* End intercom			✓		

- ✓ Among the command, you don't have to say (Hi EXOCOM,) on Volume up, Volume down, Answer, and Ignore.
- ✓ For a better response, we recommend a 1 second pause between “EXOCOM” and the command.



# FIRMWARE UPDATE

## Wireless updates via EXOCOM APP



- ① Connect device to EXOCOM as shown on pages 14 (Pairing : Device to Phone)
- ② Tap Menu icon ( ≡ ) on the upper right of the Main Page screen.
- ③ When a new version is available, the new version is shown beside the “Firmware version” information
- ④ Tap “Update version” and follow the on-screen instructions.
- ⑤ Confirm “OK” to update firmware
- ⑥ Select “Now” to reboot device for the update
- ⑦ Once the update is completed successfully, the new version information is not shown in “Firmware version” information

## HARD RESET



PLUS



MINUS



QUICK ACCESS

Press simultaneously

If EXOCOM is not working properly, try a hard reset:

- ✓ You can keep all pairing information or setting
- ✓ This method will turn the device off
- ✓ If this hard reset is not working, you can try Factory reset on the next page.

## FACTORY RESET



PLUS



MINUS

Press simultaneously for 10 sec.

If EXOCOM LINK-1/LINK-1C LED does not light up while charging, or the device does not power on after charging, or after firmware update, the unit might be stuck in “update mode”. To resolve this:

- ✓ Clear all pairing information and reset to factory default by pressing PLUS and MINUS for 10 seconds.
- ✓ Once Factory reset completed, power the unit back on. If the unit does not power on, retry while charging.

If you experience further problems, please contact EXOCOM Support.

## ACTION CAM CABLE (Accessory)



EXOCOM offers an accessory Action Cam Cable. Connect the 3.5mm plug to the Action Cam's mic adaptor. (Check with your action cam brand for mid adapter availability)

## COMPATIBLE DEVICES

### [GoPro]

- GoPro HERO 13 Black
- GoPro HERO 12 Black
- GoPro HERO 11 Black
- GoPro HERO 10 Black

### [Insta360]

- Insta360 X4
- Insta360 Ace Pro 2

### [DJI]

- DJI Osmo Action 5 Pro
- DJI Osmo Pocket 3

# ANY QUESTION?

## - We have answers -

If your question is not found in this user manual, please visit the FAQ section on our site or check out our videos on

**YouTube!**



FAQ's can be found on the "EXOCOM" Mobile App  
or by visiting [www.exocomglobal.com](http://www.exocomglobal.com)  
or visiting [www.youtube.com/@exocomglobal](http://www.youtube.com/@exocomglobal)  
Email questions to : [info@exocomglobal.com](mailto:info@exocomglobal.com)

# BUTTON OPERATION

General Command	Button Operation	LED Indicator
Power On	Press & Hold PLUS + CENTER for 3 sec.	
Power Off	Press & Hold PLUS + CENTER for 1 sec.	RED for 1 sec.
Volume Up	Press PLUS 1 tap	-
Volume Down	Press MINUS 1 tap	-
Pairing device to phone	Press & Hold PLUS + CENTER for 6 sec.	Alternating RED/BLUE = Pairing mode
		Blinking BLUE = successfully paired
Factory Reset	Press & Hold PLUS + MINUS for 10 sec.	Blinking slowly PURPLE
Quick Access (Voice Assistant/ Speed Dial 01/ Last Numer Redial)	Press QUICK ACCESS 1 sec.	-

Phone Call	Button Operation	LED Indicator
Answer/ End call	Press CENTER 1 tap	-
Ignore	Press & Hold CENTER 1 sec.	-
Mute/Unmute MIC	Press & Hold MINUS 1 sec.	-

## BUTTON OPERATION

Music Control	Button Operation	LED Indicator
Play / Stop	Press & Hold CENTER 1 sec. (Toggle)	Blinking <b>BLUE</b> = Active
Next Song	Press & Hold PLUS 1 sec. during playing	-
Previous Song	Press & Hold MINUS 1 sec. during playing	-

Intercom Control	Button Operation	LED Indicator
Intercom Pairing (Master)	Press & Hold PLUS 5 sec.	Quick Blinking <b>BLUE / RED</b>
Intercom Pairing (Member)	Press & Hold CENTER 5 sec.	Quick Blinking <b>BLUE / RED</b>
Intercom Audio ON	Press CENTER 1 tap.	Blinking slowly <b>GREEN</b>
Intercom Audio OFF	Press QUICK ACCESS 1 tap.	Blinking slowly <b>BLUE</b>
Mute / Unmute MIC	Press & Hold MINUS 1 sec.	<b>Not operatable when both intercom &amp; music is active</b>

For a SA type helmet to which the accessory (Link-1, Link-1C) may be fitted:

ADF-9000 Air, ADF-9000 Carbon Air, EXO-GT SP Air, EXO-Z1, EXO-230, ADX-2, EXO-Tech Carbon, EXO-Race Air.





## TECHNICAL DATA

ITEM	LINK-1	LINK-1C	REMARK
Dimensions (L x W x H)	93 x 47 x 20 (mm)	93 x 47 x 20 (mm)	
Weight	45g	42g	
Audio frequency response	20Hz to 20kHz		
Bluetooth Version	5.3 (BR/EDR/BLE)		
Bluetooth Profile	HFP/A2DP/AVRCP/GATT		
Bluetooth carrier frequency	2.402 – 2.480 GHz		
Intercom connection range	1.6km (1mile)	480meter (0.3mile)	Nominal condition
Power consumption	230mW (max)	148mW (max)	
Power input (charging)	5V / 880mA / 4.4W	5V / 760mA / 3.8W	
Built-in battery	3.7V/900mAh, Lithium-ion polymer	3.7V/780mAh, Lithium-ion polymer	(Rechargeable)
Intercom talk time	14 hours	18 hours	
Standby time	100 hours	155 hours	
Operating temperature	-20°C to 60°C (-4°F to 140°F)		
Charging temperature	0°C to +45°C (+32°F to +113°F)		
Charging time	About 1.5 hours		

# NOTICE

## Battery Warning



## Charging Notice



## Warranty



## Limitations of Warranty

### Battery Warning

The EXOCOM® helmet communicator contains a rechargeable lithium-ion polymer battery. To reduce risks of fire, burns or water, close the USB-C cap, do not disassemble, crush, puncture, short external contacts or dispose in fire or water.

### Charging Notice

To reduce the risk of personal injury, electrical shock, fire or damage to equipment, please follow all the instructions below:

- Do not immerse the product, AC adaptor or speakers in water.
- Do not install, place or use the product near any source of heat for example: stove, radiator, oven, toaster, coffee maker or other apparatus that gives off heat.
- Always use the provided AC power adaptor and cable included in the package to charge the product. Use of any incorrect power supply to charge the product may cause permanent damage to the product and render the warranty void.
- When charging from a wall outlet, make sure that the plug-in AC/DC adapter meets the following criteria: Input: 100-240 V, 50/60 Hz, Output: 5 V DC, 1 A.

### Warranty

Without prejudice of legal warranty, the product is covered under 2-year warranty (controller), and 1-year warranty (accessories) by manufacturer from the date of purchase. Please produce the proof of purchase when you return the item to the supplier. The warranty covers material and manufacturing defects only. The warranty is voided by any unauthorized repairs, misuse, misapplication, tampering of the product, modifications, upgrading or results of any failures to follow the guidelines as set out in the product brochure or by any of the actions specified in this brochure or anywhere in our technical publishing released to the public from time to time which would have voided the warranty. Warranty does not cover data recovery and physical deterioration due to use, damages resulting from accidents, storage, loss or data loss or damage during repairs or transits. The sender will bear all transportation charges for functioning products, but which were declared defective.

### Limitations of Warranty

All product warranties for the product by Kido Sports Co., Ltd. ("Kido Sports") are limited to those mentioned in the product manual.

# NOTICE

Waiver and Disclaimer



Correct Disposal of This Product

## Waiver and Disclaimer

Kido Sports and all their representatives, agents, distributors, suppliers and resellers shall not be liable and will be held harmless from any and all litigation, claims, debts, demands, actions and liability which may arise, directly or indirectly, from operating or using the product for any damages, losses, distress, pain, suffering, discomfort, loss and injuries including bodily harm illness, strains, fractures, partial and/or total paralysis, death or other ailments that could cause serious disability either to any persons, or any parties whether the user or other third parties or their possessions, or to any goods, vehicles, properties, assets among others including your own suffered by any persons, organizations, or any third parties whether physical or otherwise and which may accrue to you in the future, to the fullest extent permitted by law as a result of the use, operation, malfunctioning, misuse, disposal or repairs of the product or any other reasons, conditions or circumstances or attempts to do so whether due negligence, omissions or otherwise of Kido Sports or any of their representatives, partners, agents, distributors, suppliers, resellers, designer, manufacturer or any others in its supply and distribution chain or any third parties involved. You are warned not to operate the product if you are not physically capable of doing so in a safe manner, if you have or will consume any alcohol or any mind-altering substance during its operation so that your alertness is compromised or if you have any medical conditions or needs that may compromise your abilities to do so in a safe manner. We warn you of the inherent, unforeseeable and unlimited risks and dangers in using the product while in traffic, including injury or illness, strains, fractures, partial and/or total paralysis, death or other ailments that could cause serious disability due to any causes. This product is only for use by persons eighteen (18) years of age and above who have understood the warnings, risks and the terms of use. You confirm that you have read this release of liability and fully understand its terms and that you have given up substantial rights by using or attempting to use the product.

## Correct Disposal of This Product

Do not dispose this product with other household wastes at the end of its working life. There is a separate collection system for used electronic products in accordance with legislation that requires proper treatment, recovery and recycling. Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling. Business users should contact their suppliers and refer to the terms and conditions of the purchase contract.

# NOTICE



Personal Safety



Declaration of Conformity (DOC)

## **Personal Safety**

Do not open the seal of the hardware, tamper, repair or modify any parts. Do not touch the product with metal objects or parts or chemical products. Violation of the above will lead to potential fire hazards and mishaps. Please contact the technical support or your local supplier if your product malfunctions

## **Declaration of Conformity (DOC)**

The Product is compliant with and adopts the Bluetooth® Specification 5.3 and has successfully passed all interoperability tests that are specified in the Bluetooth® specification.

However, interoperability between the device and other Bluetooth®-enabled products is not guaranteed.

# NOTICE

Product Information



Technical Support



Copyrights



Licenses

## Product Information

Kido Sports and all their representatives, agents, distributors, suppliers or resellers shall not be held responsible for any consequences arising from any errors or omissions in the guide or resulting directly or indirectly from the use of the information herein. Kido Sports reserves the right to amend or improve the product design or user guide without any restrictions and without any obligation to notify users. All information here is accurate as of the date of printing. Please check for latest information of the product, firmware and accessories at [www.exocomglobal.com](http://www.exocomglobal.com)

## Technical Support

For additional information or technical support please visit our website at : [www.exocomglobal.com](http://www.exocomglobal.com)

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### Industry Canada (IC) SAR Statement

This EUT is compliance with SAR for general population/uncontrolled exposure limits in IC RSS-102 and had been tested in accordance with the measurement methods and procedures specified in IEEE 1528 and IEC 62209. This equipment should be installed and operated with minimum distance 5 mm between the radiator and your head. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

Cet appareil est conforme aux limites d'exposition DAS incontrôlées pour la population générale de la norme CNR-102 d'Industrie Canada et a été testé en conformité avec les méthodes de mesure et procédures spécifiées dans IEEE 1528 et IEC 62209. Cet équipement doit être installé et utilisé avec une distance minimale de 5 mm entre le radiateur et votre tête.

Cet appareil et sa ou ses antennes ne doivent pas être co-localisés ou fonctionner en conjonction avec tout autre antenne ou transmetteur.

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# NOTICE

## Federal Communications Commission (FCC) / SAR Compliance Statement

### 15.21

You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### 15.105(b)

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the Equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. SAR information on these devices are on file with the FCC and can be found under the Display Grant section of [www.fcc.gov/eot/ea/fccid](http://www.fcc.gov/eot/ea/fccid) after searching on FCC ID: 2BEYM-LINK-1 (EXOCOM LINK-1, LINK-1C).

End user must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. The portable device is designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (USA). These requirements set a SAR limit of 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported under this standard during product certification for use when properly worn on the body is 1.3 W/kg.

Note: The manufacturer is not responsible for any radio or tv interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

# NOTICE

European CE / UKCA SAR Compliance Statement

This equipment complies with CE radiation exposure limits set forth for an uncontrolled environment with following essential requirements of Council Directive 2014/53/EU: Articles 3.1a, 3.1b and 3.2. End user must follow the specific operating instructions for satisfying RF exposure compliance. These requirements set a SAR limit of 2.0 W/kg averaged over one gram of tissue. To meet the above requirement, the device should be placed at least 5mm away from human body in normal use condition.





# Made in Korea

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